



VISTA LIMITED WARRANTIES AND LIABILITY

Vista warrants that its lighting fixtures, transformers and accessories are free from defects in workmanship and materials only when purchased through an authorized Vista distributor. Vista offers a ten-year (10-year) warranty against corrosion on all powder-coated finishes, natural metal finishes and all composite lighting fixtures and enclosures. Vista brand LED lamps and integrated LED components are warranted for five (5) years. Additionally, Vista warrants electrical and mechanical internal components of its lighting fixtures to be free from defects in materials and workmanship for a period of three (3) years. All stainless-steel transformers (CTS, ES, MT, HP) manufactured after 2004 have lifetime warranties on enclosures, finishes, and internal components. Composite transformer enclosures (ITT) and their finishes are warranted for ten (10) years, and their internal components for two (2) years. Other power supplies and controllers (LCS, TCS) have ten (10) year warranties on enclosures, finishes, and internal components. Mechanical or Digital timers, photocells and transformer controllers are warranted for two (2) years.

At Vista's exclusive discretion, replacement or repair of authorized return items, found to be defective upon inspection within the warranty period, shall constitute fulfillment of all Vista obligations under its warranties. Warranties do not apply to equipment not manufactured by Vista. These items are covered as stated in their respective manufacturer's warranties. All warranty periods commence on date of shipment; all conditions of installation and operation must have been complied with, or all applicable warranties are void. Vista assumes no responsibility for the improper installation of its products or for labor costs involved in repair or replacement.

Under no conditions will Vista be liable for any incidental, consequential, special or money damages in connection with any breach of its aforementioned warranties.

THIS WARRANTY IS VOID IF: Any fixture, transformer, power supply and/or accessory that has been tampered with, opened, damaged by negligence, mishandling, acts of third parties, accident, fire, flood, lightning, power surges or outages, or other events or circumstances outside the control of Vista, or has not been operated in accordance with the operating and installation instructions or has been altered or repaired by a party other than Vista or an authorized service representative of Vista or any modifications or accessories other than those manufactured or provided by Vista have been made or attached to the device which, in the sole determination of Vista, have affected the performance, safety or reliability of the device.

There is no implied warranty of merchantability nor any implied warranty for a particular purpose. No other warranties or guarantees, either expressed or implied, exist beyond the stated warranties herein. No employee or agent of Vista may extend, modify and/or change the terms of these warranties.

MERCHANDISE RETURNS

No fixtures, transformers or accessories may be returned by a customer without a prior written authorization in the form of a Return Goods Authorization (RGA) which has been issued by Vista's Customer Service Department. RGA's will be issued at the sole discretion of Vista and must be requested within sixty (30) days of shipment. Unless product is defective, all merchandise must be returned in its original sealed carton in saleable condition. Except for merchandise determined by Vista to be defective, all returns are subject to a restocking fee. Please consult the factory for details. All returned merchandise, defective or otherwise, must be shipped prepaid to the Vista factory. All outdated and/or discontinued fixtures, transformers and/or accessories are not returnable. Overstock and inventory refresh exchanges must have a manufacture date not older than two years from date of return and will be exchanged on a 2:1 ratio.