



# Frequently Asked Questions

Below are answers to the most common questions about the **Buy More. Get More.** contractor Reward program. If you have a question that isn't answered here, email us at [promotions@vistapro.com](mailto:promotions@vistapro.com).

## SECTION 01

### ABOUT THE PROGRAM

#### Q. What is the Buy More. Get More. program?

**Buy More. Get More.** is Vista's 2026 Residential Reward program for professional trade contractors. When you purchase qualifying Vista Residential products on a single invoice during the program window, you earn a Reward paid as a digital Visa or Mastercard prepaid gift card. The more you spend on a single invoice, the higher your Reward. You can submit as many qualifying invoices as you want. Each Reward is calculated on a per-invoice basis.

#### Q. Who can participate?

The program is open to professional trade contractors in the United States and Canada operating as verifiable businesses in the outdoor lighting, landscape, landscape lighting, electrical, or related trades.

Participants must be at least 18 years old.

Homeowners, retail buyers, DIY purchasers, and non-trade individuals are not eligible. Vista reserves the right to verify trade status.

#### Q. When does the program run?

The program window is May 15, 2026 through July 31, 2026. To qualify for a Reward, your invoice must be dated within this window.

The deadline to submit your Reward request is Friday, August 14, 2026.

#### Q. Where do I purchase qualifying products?

From any authorized Vista distributor in the United States or Canada. Vista does not sell directly to contractors. If you're not sure whether your distributor is an authorized Vista distributor, ask them or contact us at [promotions@vistapro.com](mailto:promotions@vistapro.com).



## HOW TO EARN



### Q. How does the Reward structure work?

Reward amounts are determined by the net total of a single qualifying invoice. The more you spend on Vista Residential products on a single invoice, the higher your Reward. There are five Reward tiers:

SINGLE INVOICE NET TOTAL	REWARD AMOUNT
\$1,000 – \$2,499	<b>\$100</b>
\$2,500 – \$4,999	<b>\$325</b>
\$5,000 – \$7,499	<b>\$700</b>
\$7,500 – \$9,999	<b>\$1,100</b>
\$10,000 or more	<b>\$1,500</b>

### Q. What is the minimum invoice amount to qualify?

**\$1,000** net on a single invoice. Invoices totaling less than \$1,000 in qualifying Vista Residential products do not qualify for a Reward.

### Q. Can I combine multiple invoices to reach a higher tier?

No. Each invoice is evaluated independently against the Reward tier table. Two \$600 invoices, for example, do not equal a \$1,200-tier invoice. Each invoice qualifies on its own.

If you want to reach a higher Reward tier, plan your purchases so that the products you need land on a single invoice.

### Q. How many invoices can I submit?

There is no limit on the number of separate qualifying invoices you can submit, up to the program's customer cap. Every qualifying invoice you submit earns its own Reward.

### Q. Is there a maximum I can earn?

Yes. The maximum total Reward payable to a single contractor across the program window is \$3,000, regardless of the number of invoices submitted or total spend.

### Q. Which products qualify?

All **Vista Residential** fixtures, transformers, controls, and accessories purchased through an authorized Vista distributor qualify. **SBV (Sound by Vista)** products are also eligible.

**Not eligible:** Vista Commercial / Architectural Division products, non-Vista products, freight, shipping, sales taxes, and any installation labor or service fees on the invoice. Non-eligible items are deducted from the invoice net total when calculating which Reward tier applies.



## HOW TO SUBMIT



### Q. How does the Reward structure work?

Email your submission to [promotions@vistapro.com](mailto:promotions@vistapro.com) by Friday, August 14, 2026.

Your email must include:

**Subject line:** Buy More. Get More. Submission, [Your Business Name]

**Attachment:** a JPG, PNG, or PDF of the original dated invoice from an authorized Vista distributor. The invoice must clearly show the contractor name, distributor name and branch, product SKUs, quantity, net total paid, and transaction date.

**Email body:** business name, contact name, mailing address, email address, phone number, the distributor branch where the purchase was made, and the number of invoices attached to your email.

### Q. Can I submit multiple invoices in one email?

Yes. Attach all invoices to a single email and indicate in the email body how many invoices you are submitting (one invoice, two invoices, three invoices, etc.). Each invoice will be evaluated independently against the Reward tier table.

### Q. Can I submit a photo of my invoice?

Yes. A clear JPG or PNG photo of the original invoice is acceptable, as is a PDF scan. The image must be legible and show all required information: contractor name, distributor name and branch, product SKUs, quantity, net total paid, and transaction date.

**Distributor purchase-history printouts and account statements are not acceptable** in place of the original invoice.

### Q. What if I lost my invoice?

Request a duplicate from the distributor where the original purchase was made. The submission must be the original dated invoice from that distributor.

If the distributor will not issue a duplicate, email us at [promotions@vistapro.com](mailto:promotions@vistapro.com) and we will work with you to resolve it.

### Q. What is the submission deadline?

**Friday, August 14, 2026 at 11:59 p.m. Pacific Time.** Submissions received after the deadline will not be processed, even if the invoice itself is dated within the program window.

## AFTER YOU SUBMIT



### Q. How will I know my submission was received?

You will receive a **confirmation by email within 24 hours** when your submission email is successfully delivered to [promotions@vistapro.com](mailto:promotions@vistapro.com). This confirms only that we received your email. It does not mean the submission has been approved.

If you do not receive a confirmation within 24 hours of sending, check that the email was sent to the correct address and was not blocked by your email provider. If you still do not receive a confirmation, resend the submission.

### Q. How long does processing take?

You will receive a **processing confirmation within 5 business days** of when your submission was received. This second email will tell you whether your submission has been approved, rejected, or whether we need additional information from you.

### Q. How will I receive my Reward?

Approved Rewards are delivered as a **digital Visa or Mastercard prepaid gift card**, emailed to the email address you provided in your submission. Rewards are typically delivered within **6 weeks of submission approval**.

All terms and conditions of the prepaid card issuer apply. Visa and Mastercard are registered trademarks of their respective companies.

### Q. What if my submission is rejected?

If your submission cannot be approved, you will receive an email explaining the reason. Common reasons for rejection include: missing or incomplete information, ineligible products, invoice dated outside the program window, late submission, fraudulent or altered documentation, or duplicate submission.

If the issue is correctable and the submission deadline has not passed, you can fix the issue and resubmit.

If you believe the rejection was made in error, email [promotions@vistapro.com](mailto:promotions@vistapro.com).

### Q. Can I check the status of my submission?

Your confirmation and processing confirmation emails are your status updates. If more than 5 business days have passed since your submission and you have not received a processing confirmation, email [promotions@vistapro.com](mailto:promotions@vistapro.com) with your submission details and we will check on it for you.

## OTHER QUESTIONS



**Q. Can I share this program with other contractors?**

Yes. The program is open to all eligible professional trade contractors. Share the program details and the landing page at [residential.vistapro.com/promo/contractor](https://residential.vistapro.com/promo/contractor) with other contractors in your network.

**Q. What if I have a question that isn't answered here?**

Email [promotions@vistapro.com](mailto:promotions@vistapro.com) with your question. Include your business name and contact information so we can respond directly. For program details, the customer flyer and the full Terms and Conditions are also available at [residential.vistapro.com/promo/contractor](https://residential.vistapro.com/promo/contractor).

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**Vista Professional Outdoor Lighting** · Simi Valley, California

Program contact: [promotions@vistapro.com](mailto:promotions@vistapro.com) · Program landing page: [residential.vistapro.com/promo/contractor](https://residential.vistapro.com/promo/contractor)

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**SCAN**  
FOR FULL PROGRAM DETAILS

